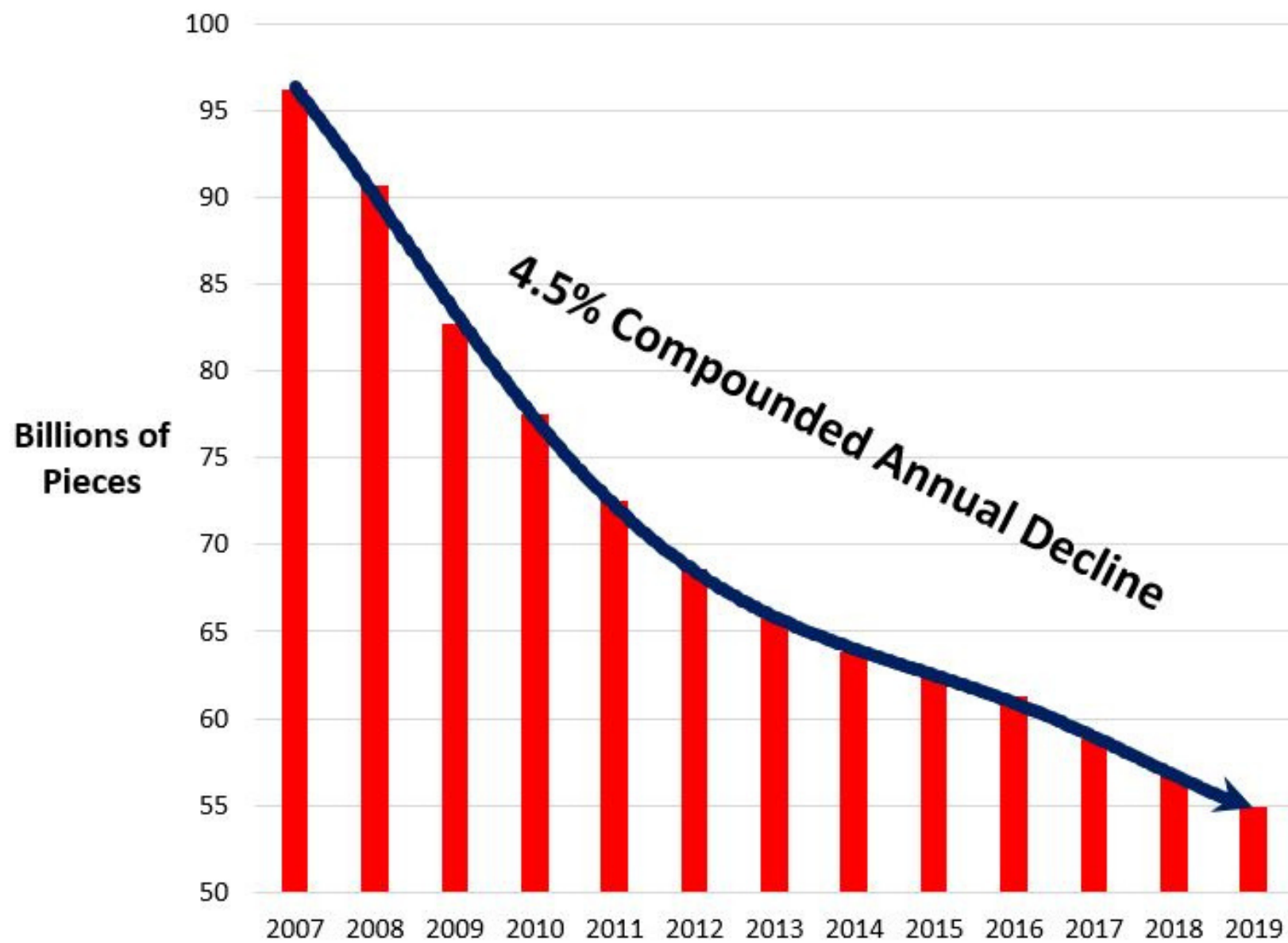


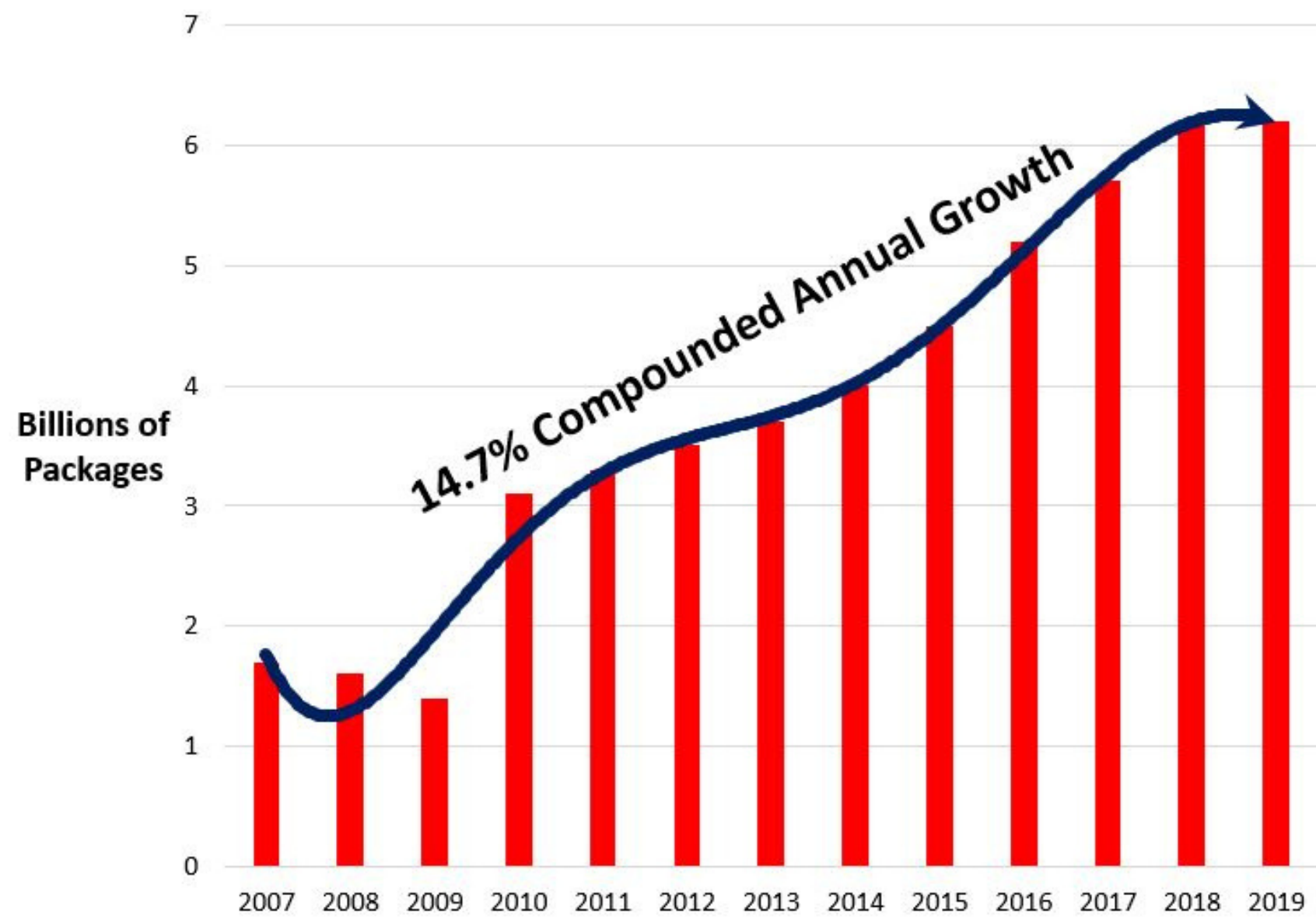
# Postal Service's Detour Decade:

## First-Class Mail Service Plummet, Package Volume Spikes

First-Class Mail Volumes are Shrinking



Package Volume is Spiking



### First-Class Mail Service Has Dropped Precipitously in the Past Decade

- First-class mail delivery is slowing, taking nearly a day longer since 2012
- Large amounts of Postal Service resources are being used for booming package volumes, contributing to delays
- Overall trends are worsening and not being fixed; structural changes are needed

### Service Trends

2013	↓	2017	↑
2014	↓	2018	↓
2015*	↓	2019	↓
2016	↑	2020 (first nine months)	↓

\*Standards were significantly reduced in January 2015 and in 2012

For additional information please see the September 23 report with the same title as this document at

[www.lexingtoninstitute.org](http://www.lexingtoninstitute.org).

Sources: USPS FY 2019 Annual Report to Congress, USPS FY 2016 Annual Report to Congress, USPS Board of Governors Open Sessions Meeting section on website, 2018 U.S. Treasury Postal Service Task Force report, USPS "First Class Mail Volumes Since 1926," USPS Form 10-Ks, 2007-2019.